



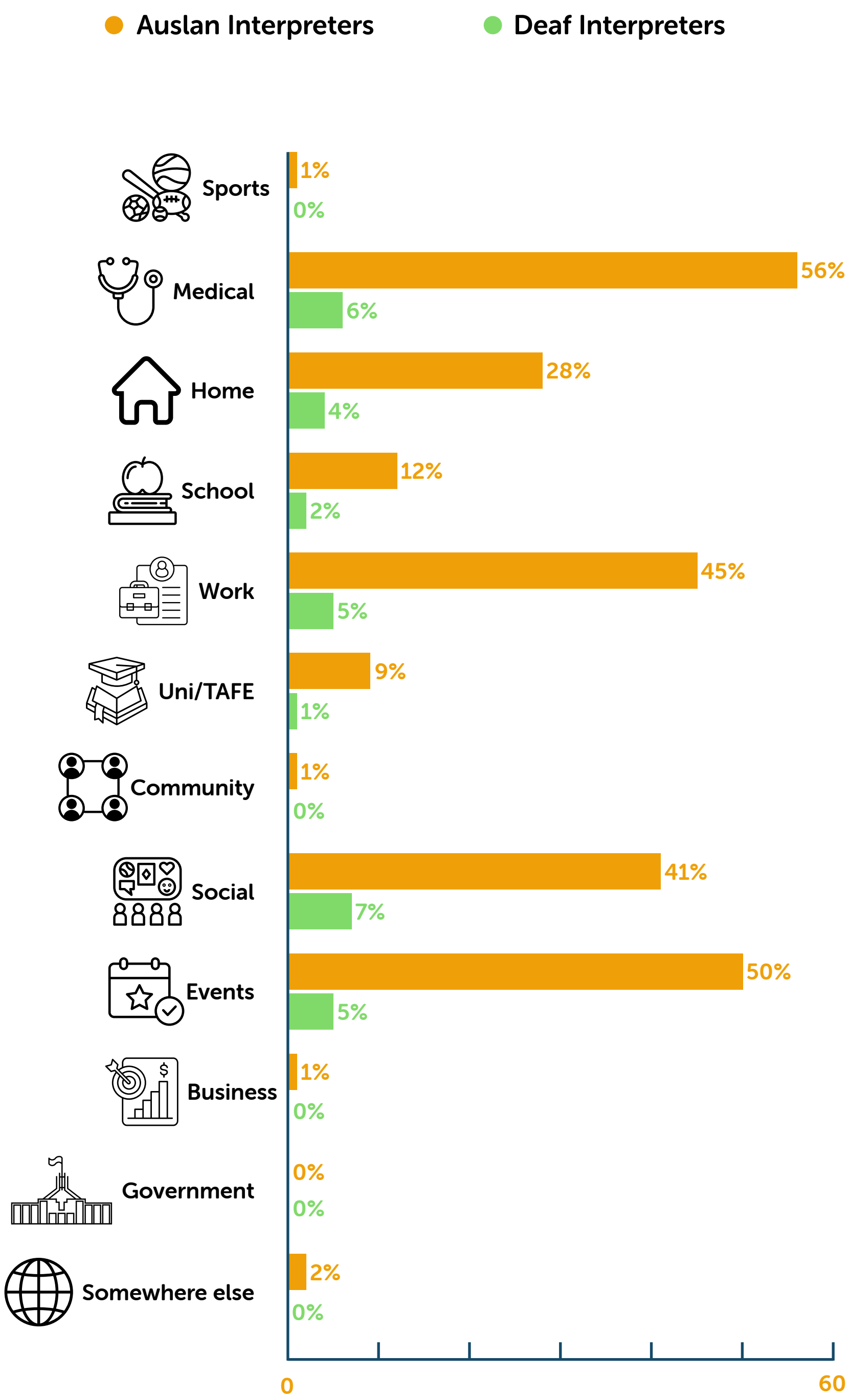


# Snapshot of Auslan for Engagements



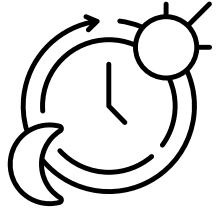
Generation					
Age ranges		Boomers	Gen X	Gen Y	Gen Z
		60+	45-59	30-44	13-29
Auslan Interpreters	Every day	5%	6%	8%	7%
	A few times a week	21%	26%	25%	21%
	Once a week	10%	6%	5%	9%
	A few times a month	27%	19%	19%	14%
	Once a month	11%	12%	12%	11%
	A few times a year	8%	8%	12%	8%
	Never	14%	21%	15%	25%
Deaf Interpreters	Every day	0%	0%	1%	0%
	A few times a week	3%	3%	4%	2%
	Once a week	5%	2%	0%	2%
	A few times a month	5%	3%	2%	3%
	Once a month	4%	4%	6%	4%
	A few times a year	2%	2%	3%	4%
	Never	73%	84%	82%	82%

## Interpreters in Various Settings



### Lead Time for Booking Interpreters

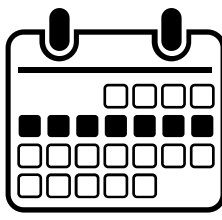
● Auslan Interpreters ● Deaf Interpreters



One day

6%

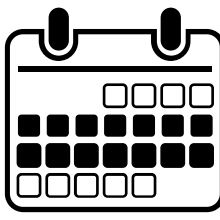
8%



One week

26%

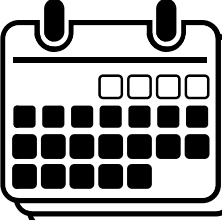
21%



Two weeks

37%

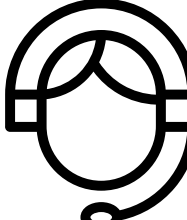
31%



More than two weeks

21%

17%



Others book for me

10%

24%

## Top 8 Issues with Access to Interpreting Services

- 1 Not enough Auslan & Deaf interpreters (especially regional/remote and males).
- 2 Short notice on booking one.
- 3 Booking agencies/forms are not accessible.
- 4 Lack on accessing required funds to use for interpreting services who's not eligible for NDIS, EAF, or similar.
- 5 Booking agency or professionals don't understand my request.
- 6 Limited access to face-to-face interpreters (ie. over-reliance on Video Remote Interpreting).
- 7 Limited choices of interpreters (especially in Healthcare system).
- 8 Last minute cancellations on the bookings.